

Open Chrome and go to www.connectuc.io

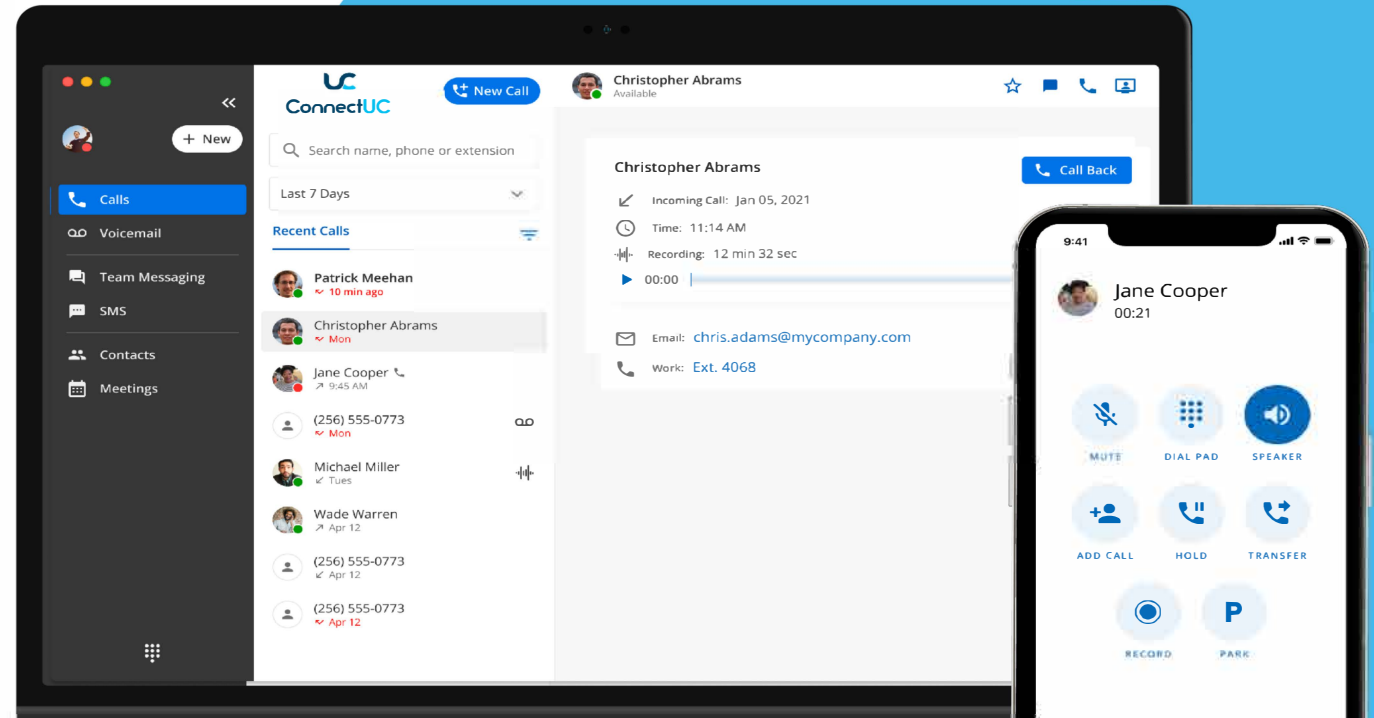
Features Help **Login**

Then click Login on the right.

Your username is in the Welcome Email you recieved from support@telix.ca

Unified Communication Made Simple

The Future of Work is Here.



ConnectUC

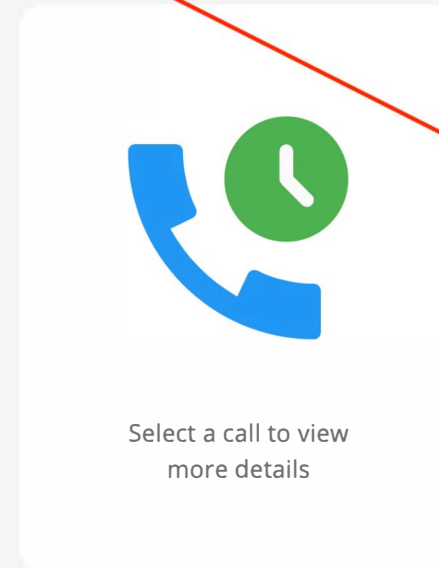
New Call

Search name, phone or extension

Recent Calls

- 721 7:15 AM
- 1 (613) 216-6088 7:15 AM
- 721 7:15 AM
- 1 (651) Thu 10:38 PM
- 1 (844) Thu 10:12 PM
- 1 (844) Thu 10:12 PM
- 1 (651) Thu 10:01 PM
- 1 (613) Thu 2:30 PM
- 1 (651) Tue 10:22 AM
- 1 (651) Tue 10:15 AM
- 1 (651) Tue 9:34 AM
- 1 (514) 907- Tue 9:32 AM
- 1 (514) Tue 9:22 AM

Go to the 3 dots on chrome top right.
Then go to Save and Share.
Install ConnectUc as an app.



New Window

Person 1 Not signed in

Passwords and Autofill

History

Downloads

Bookmarks and Lists

Extensions

Delete Browsing Data...

Zoom 100%

Print...

Search This Page with Google...

Translate...

Find and Edit

Save and Share

More Tools

Help

Settings

Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. Includes a '+ New' button and a user profile picture.

Search name, phone or extension

Recent Calls

- 1 (651) Thu 10:38 PM
- 1 (844) Thu 10:12 PM
- 1 (844) Thu 10:12 PM
- 1 (651) Thu 10:01 PM
- 1 (613) Thu 2:30 PM
- 1 (651) Tue 10:22 AM
- 1 (651) Tue 10:15 AM
- 1 (651) 1 Tue 9:34 AM
- 1 (514) Tue 9:32 AM
- 1 (514) Tue 9:22 AM
- Mauric Mon 6:37 PM
- 1 (514) Mon 12:19 PM
- 1 (450) Mon 11:33 AM

Dialpad interface with a numeric keypad (1-9, *, 0, #), a search bar for contacts, and a 'Start Call' button. The keypad is highlighted in blue. The search bar contains the text 'Search for a contact'. The contact list shows 'All Contacts' with a dropdown arrow and several entries including '100 100', 'Anthony Galla', and 'Erin'.

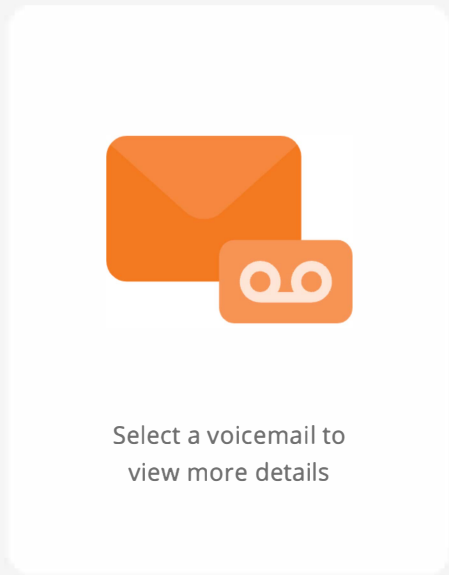
Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. Includes a '+ New' button and a user profile icon at the top.

Search name, phone or extension

Voicemail

- Unknown
May 24 • 40 secs
- W
April 4 • 6 secs
- 1 (819)
April 3 • 0 secs
- Unknown
March 19 • 38 secs
- 1 (819)
January 26 • 21 secs

Voicemails will appear in the app as well



Navigation sidebar with icons for Calls, Voicemail, Parking (highlighted), Attendant, Chat, Contacts, Fax, and Call Center.

Parked Calls

721	P1	00:09	6132166088	Pickup
722	P2			

**Call Parking will show on the app.
You can park and retrieve calls on the app and phones.**



Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant (active), Chat, Contacts, Fax, and Call Center. Includes a '+ New' button and a profile picture.

Complete Attendant console on the app

Settings Drop Down box

ONLINE status indicator and settings gear icon.

Calls

NAME/NUMBER	STATUS	ACTION
Calls will appear here as you receive them		

Contacts

Search:

All Sites ▾ All Dept. ▾

ALL

- 11 100 100
Offline • Offline
- Anthony Galla
Available
- EM Erin
Offline • Offline
- EE Existing New General Extension
Offline • Offline
- MAG Test 2

Call History

CALLER	DATE
721 721	Aug 2, 2024
1 (613) 216-6088 Telix Inc	Aug 2, 2024
1 (613) 216-6088 6132166088	Aug 2, 2024
1 (651)	Aug 1, 2024
1 (844)	Aug 1, 2024
1 (844)	Aug 1, 2024
1 (651)	Aug 1, 2024
1 (613)	Aug 1, 2024
1 (651) 1	Jul 30, 2024
1 (651) 1	Jul 30, 2024
1 (651)	Jul 30, 2024
1 (514)	Jul 30, 2024
1 (514)	Jul 30, 2024
1 (604) 3Maurice	Jul 29, 2024
1 (514) 9 1	Jul 29, 2024
1 (450) 9	Jul 29, 2024
1 (450)	Jul 29, 2024

Active Calls

From
203

CALL QUEUE LOGIN METHOD

- 203 - Anthony Galla (User)
- 203w - ConnectUC Web
- 203m - UC SIPIS

CONSOLE WINDOWS [Reset](#)

- Calls
- Contacts
- Parking
- Call Queues
- Call History
- Active Calls

Parking

Auto Park
721 P1
722 P2

Call Queue

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Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. A '+ New' button is located at the top right of the sidebar.

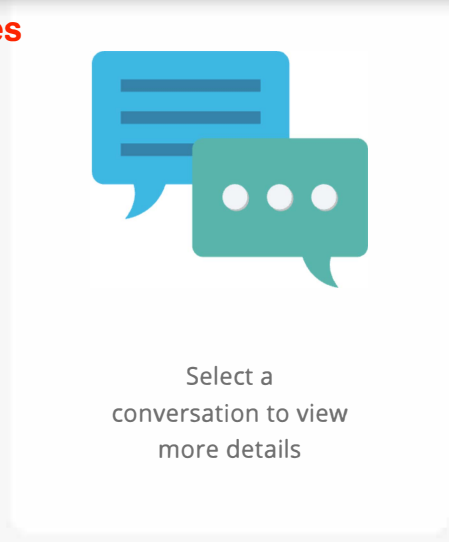
CHAT MESSAGES

- JS Peter
hello
- EM Anthony Galla
Hi
- JS Jennifer
hi
- WW NAG Test 1
no content
- EM Anthony Galla
no content

Select contact... dropdown menu showing a list of contacts with their names and extension numbers.

- 11 100 100
Ext: 100 - (voice calls only)
- EM Erin
202 Ext:
- EE Existing New General Extension
Ext: 205
- JS Peter
Ext: 210
- N2 NAG Test 2
Ext: 207

Chat feature is enabled for all employees




Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, **Contacts**, Fax, and Call Center.

ConnectUC interface showing a search bar and a list of contacts categorized by initials (1, A, E, J, N, R, S, T, W).

- 100 100 (Offline)
- Anthony Galla (Available)
- AG Anthony Galla
- E
- EM Erin (Offline) [Call icon]
- EE Existing New General Extension (Offline)
- J
- JS Peter (Offline)
- N
- N2 NAG Test 2 (Offline)
- R
- RD ROUTING USER ALL DIDS (Offline)
- S
- SS Stan (Offline)
- T
- TS Technical Support (Offline)
- W

Company Contacts (employees) can be Messaged Called Video Meet From the Desktop App



Select a contact to view more details

Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. A '+ New' button is located at the top right of the sidebar.

DEFAULT SYSTEM FAX CALLER ID
1 (321) 424-6840

Inbox **Sent**

1 (613) 274
Sep 11 2023

1 (613)
Jun 29 2023


1 (519)
May 11 2023

1 (519)
May 11 2023

1 (866)
Apr 4 2023

1 (877)
Mar 29 2023

Faxing from the Portal



Select a fax to view more details

Navigation sidebar:

- + New
- Calls
- Voicemail
- Parking
- Attendant
- Chat
- Contacts
- Fax
- Call Center

Call Queue

QUEUE	CALLERS WAITING	STATUS

Calls

CALLER ID	NAME	STATUS
Call Center Capability. Showing Stats Call History Calls Call Queuea		

LOGIN METHOD

- 203 - Anthony Galla (User)
- 203w - ConnectUC Web
- 203m - UC SIPIS

CONSOLE WINDOWS Reset

- Call Queues
- Calls
- Call History
- Stats

Call History

CALLER	DATE	TIME	DURATION	NOTES	ACTIONS
721 721	Aug 2, 2024	7:15 AM	00:00		
1 (613) 216-6088 Telix Inc	Aug 2, 2024	7:15 AM	00:01		
1 (613) 216-6088 6132166088	Aug 2, 2024	7:15 AM	00:05		
1 (651)	Aug 1, 2024	10:38 PM	04:02		
1 (844) 1	Aug 1, 2024	10:12 PM	00:03		

Stats

4	Calls handled	15	Time talking	03:33	Average talk time
0	Inbound calls today	0	Inbound talk time	00:00	Inbound average talk
4	Outbound calls today	15	Outbound talk time	03:33	Outbound average talk
0	Missed Calls	0	Lunch	0	Break



Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, and Fax. A blue 'Call Center' button is highlighted. A red arrow points to a small dial pad icon at the bottom left.

+ New

Call Queue

QUEUE	CALLERS WAITING	STATUS	CALLER ID	NAME	STATUS	DURATION
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Call History

CALLER
721 721
1 (613) 216-6088 Telix Inc
1 (613) 216-6088 6132166088
1 (651)
1 (844)

Stats

4	Calls handled
0	Inbound calls today
4	Outbound calls today
0	Missed Calls

Calls

Call dialer interface with a numeric keypad and a contact search panel.

Keypad: 1, 2 (ABC), 3 (DEF), 4 (GHI), 5 (JKL), 6 (MNO), 7 (PQRS), 8 (TUV), 9 (WXYZ), *, 0, #

Contact Search Panel: Search for a contact. All Contacts. List includes: 100 100 (Offline), Anthony Galla (Available), Erin (Offline), Existing New General Extension (Offline), John S.

Buttons: Cancel, Start Call

You can open the dial pad here as well.



Click your name or initial here to open a drop down box.
Click on PBX Portal to take you to your admin portal.



+ New

Call Queue

Calls

Anthony Galla
Available
Ext. 203

☺ Available ✕

Do Not Disturb
Applies to calls to user

Disable Calls

Disable Notifications

Preferences

PBX Portal

Report an Issue

Sign Out

NAME	CALLERS WAITING	STATUS

CALLER ID	NAME	STATUS	DURATION

History

CALLER	DATE	TIME	DURATION	NOTES	ACTIONS
721	Aug 2, 2024	7:15 AM	00:00		
1 (613) 216-6088 Telix Inc	Aug 2, 2024	7:15 AM	00:01		
1 (613) 216-6088 6132166088	Aug 2, 2024	7:15 AM	00:05		
1 (651)	Aug 1, 2024	10:38 PM	04:02		
1 (844) 844622111	Aug 1, 2024	10:12 PM	00:03		

Stats

4	Calls handled	15	Time talking	03:33	Average talk time
0	Inbound calls today	0	Inbound talk time	00:00	Inbound average talk
4	Outbound calls today	15	Outbound talk time	03:33	Outbound average talk
0	Missed Calls	0	Lunch	0	Break

